# FROM THE DESK OF THE Executive Director

Recently, our local news was full of stories about the terrible tragedy that occurred in Sandyhook Ct. Even though we will never understand how something like that can happen, it should remind us to hold close the things that we value in our lives: our family and friends, our catholic faith and even this job that gives us an opportunity to serve our local church. I know that from now on, I will draw my family and friends a little closer.

After several false starts, we are finally ready to introduce our program of CCFM sponsored Webinars. As you know, new technology can be hard roll out, and this has been no exception. However, I think that Josh Ring, our webmaster, has put together a pretty slick package, and that you will find it has been worth the wait. Our kickoff event is now scheduled for February 27th, with more details to follow shortly.



Thomas Richter
Executive Director, CCFM
Archdiocese of St. Louis

It looks like all of our membership numbers will meet or exceed past years, which is good news. And we had a goal of 40 exhibitors for Seattle, and it looks like we will exceed that number as well. That is all good news, and so now all that we have to do to keep the momentum going is to get strong attendance at our Seattle conference. I think you will really like what the Conference Planning Committee has put together, and so I really hope to see you there.

Several random thoughts, of no great value and in no particular order:

- As I write this,
  - o spring training is only 37 days away
  - o our spring conference is only 112 days away

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Go online to,

WWW.CCFM.NET

to learn more.



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### Conference for Catholic Facility Management

CCFM National Office PO Box 618146 Chicago, IL 60661

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#### **Most Reverend** Roger Foys, D.D.

Episcopal Moderator Diocese of Covington, KY

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Executive Director Archdiocese of St. Louis

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The Redemptorist Fathers

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Diocese of Fresno

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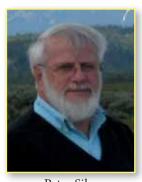
Archdiocese of Omaha

#### Joe Novoa

Diocese of Orange

## PARD OF Directors PRESIDENT'S Comments

"Go West Young Man". Believe it or not the conference in Seattle is just around the corner. By now, hopefully, you have all had a great Christmas break and are ready to face 2013 with new vigor. Your Board and Committees are working hard to organize the Seattle Conference and it is shaping up to be a good conference. I hesitate to say great because it needs to be compared to many of our recent great conferences and each year it becomes more difficult to do better than the ones in the past. As a board member for 6 years (counting this year) I thought I had a good idea of what made the inner workings of CCFM work. Well let me tell you, I have been totally surprised by the efforts put forth by the board members and the various committees which are also chaired by Board Members. Since last July I have been privileged to be part of over 150 conference calls with various committees, Board



Peter Silva President, CCFM Diocese of Boston

Members and the Executive Director and have been totally impressed with their time and efforts and true concern about the success of CCFM.

The tracks are coming along well and may even be all finalized by the time you receive this newsletter (it is being written in December to meet preview and printing deadlines). Plaza Meetings are planning some great times for spouses (so good in fact that some of our members may be torn between going to tracks or going on the excursions). We have a full complement of exhibitors, both long term members and new ones, who always seem to be able to show us things that will help us in our day to day work efforts to make them easier and to present construction

SOON YOU WILL BE RECEIVING THE CONFERENCE **BROCHURE... FILL** IT OUT AND MAKE YOUR PLANS FOR A GREAT CONFERENCE AND LEARNING EXPERIENCE.

and maintenance ideas that are better and longer lasting. The golf tournament, always enjoyed by many members and corporate sponsors will be held on Saturday this year to avoid conflicts with other activities. A great course has been selected and prices negotiated, thanks to the efforts of several of our business partners, as led by Associated Crafts, and should be one of the best ever. Hopefully you will join the fun and get to know each other in an atmosphere of relaxation and story telling.

I thank those of you who took a few minutes to let us know what we could do better, what we did right and wrong, as well as providing some thoughts for the educational tracks that would be of interest to you. I know I am repeating myself but, this conference is your conference

#### Continued from previous page

and the role of the Board is to listen and accommodate, if possible. Providing what you want and need to make your efforts easier throughout the year is our primary goal. If the conference does not provide you with information, contacts, networking opportunities and presentations that help you when you return to the grindstone then we need to adjust. To adjust we need feedback-so please let us know your thoughts.

Soon you will be receiving the conference brochure, please don't let it get covered with papers or set aside to address laterfill it out and make your plans for a great conference and learning experience. As always we have reserved a block of rooms, but with the enthusiasm of many of our members and business partners they may go fast. I look forward to seeing all of you at the conference. Until then, stay well.

#### Continued from front page

- Seattle is a beautiful city, and I know that you will really enjoy your time there
- The first person to e-mail me the words Tora-Tora, will get a \$25.00 gift card
- It seems that the economy is finally turning around, albeit very slowly
- Dennis Ahrenhoersterbaeumer is the focus of our "Someone You Should Know" column this month, and so it begs the question, do you know anyone with a longer name than that one?
- And for something more pertinent, how about Luke 14, verse 28
  - o Which of you wishing to construct a tower does not first sit down and calculate the cost to see if there is enough for its completion? Otherwise, after laying the foundation and finding himself unable to finish the work the onlookers should laugh at him and say, This one began to build but did not have the resources to finish.

On that note, have a great spring, and see you in Seattle!

WHICH OF YOU WISHING TO
CONSTRUCT A TOWER DOES NOT FIRST
SIT DOWN AND CALCULATE
THE COST TO SEE IF THERE IS ENOUGH
FOR ITS COMPLETION?

### Article provided by David Sovinski

National
Director of
Industry
Development,
International
Masonry
Institute

The International Masonry Institute offers quality training for craftworkers, professional education for masonry contractors and free technical assistance to the design and construction communities. IMI is a strategic alliance between the International Union of Bricklayers and Allied Craftworkers (BAC) and their signatory contractors to promote quality masonry construction.

## MAINTAINING MASONRY for Maximum Life Cycle

At the International Masonry Institute we spend a fair amount of time troubleshooting masonry structures to ensure the customer is happy with the lifetime performance of the materials and system. Most churches are made of brick, concrete masonry, stone and marble, which are wonderful choices since they can last a lifetime with little maintenance. Note that we said "little". A quick look at facilities over many years shows that masonry maintenance needs fall into a few small categories. Mainly, moisture and moisture related issues, control of air flow through the system, control of thermal comfort, cracks related to movement, and finally, stains and the necessary cleaning. A regular inspection and maintenance program will minimize repairs at a very low cost. On the other hand, lack of inspections and minor repairs can lead to larger and more costly issues as a problem escalates.

For this article, let's look at a common stain, efflorescence. Note that efflorescence is technically a deposit, not a stain... but when you see it on your building you really don't make that distinction. Efflorescence is the white deposit on the surface of brick or stone. Occasionally the deposit is yellow, brown or another color. The mechanisms of efflorescence are fairly simple. First, moisture, usually rain or a leak from a roof into a wall system, must be present in the masonry. Second, the moisture must dissolve soluble salts in the masonry and carry them to the surface through capillary action. Finally, the moisture evaporates, leaving an unsightly stain behind.

The source of the salts are from the construction materials themselves, and are often Potassium or Sodium Sulfates. The most productive course of action is not to assess the source of the salts, a potentially expensive and fruitless action, but to find a solution to the problem.

If you have a new structure, it is likely that moisture was trapped in the wall during construction, and the resulting efflorescence, or "new building bloom" is a result of the moisture leaving the wall through simple physics. If there is no repeating source of water, a simple cleaning will take care of the problem and it should not reoccur.

EFFLORESCENCE DOES NEED TO BE REMOVED, AND WITHIN A REASONABLE AMOUNT OF TIME FROM FIRST NOTICING THE STAIN.

If your facility is older, and you see efflorescence do not immediately rush to clean the stain. First, find the source of water entry into the wall system. It is not always obvious. Water can travel a long way inside of a wall by following beams, columns and other obstructions. One point to keep in mind is that masonry itself does not leak. Moisture will not saturate masonry and filter through the system. Walls and roofs do leak where dissimilar materials meet. Think door and window jambs and heads, the back side of parapet walls, any change in materials within a wall system. Also look for the obvious, any cracks in the walls or any pooling of

#### Continued from previous page

water on a roof. Once you have found the source of water entry, make the appropriate repairs and then address cleaning the stain. The best course of action is to work with a building professional to assess future possibilities of moisture penetration and make changes to deal with that.

Efflorescence does need to be removed, and within a reasonable amount of time from first noticing the stain. There is some evidence that these salts will crystallize beneath the face of the brick or stone. When this happens, the pressures from the growing salts can actually force off, or spall, the face of the masonry causing a need for a repair that could have been avoided.

The first rule in removing efflorescence is to start with the gentlest possible action. First, try removal with a dry brush. The next step is to rinse the efflorescence with water and again brush it off. If you have taken measures against future moisture entry into your wall system, this may be all you need to do.

If the deposits are more stubborn, move to a mild detergent and again try to brush the wall. The final step for the most stubborn efflorescence is chemical cleaners or sandblasting. Chemical cleaners should only be applied and used by professionals with specific training in masonry restoration. The International Masonry Institute can provide lists of qualified contractors. Sandblasting is possible, but brings it's own set of hazards with possible damage to adjacent construction materials or the surface of the masonry below the deposit.

Once you have removed the efflorescence, remember that you have likely introduced a large amount of moisture into the wall through the cleaning method. This should be allowed to dry naturally before any attempt to seal the masonry. You will note that south or west facing walls experience less efflorescence as they receive little if any direct sunlight.

In summary, efflorescence is a deposit caused by water penetration bringing soluble salts to the surface of the wall system. Before cleaning, find and fix the source of moisture. When cleaning, start with the most gentle method first, and work your way to the final solution. Always consult a trained building professional with experience in building forensics to maximize your chance of a successful solution.



### Someone You Should Know

# DENNIS AHRENHOERSTERBAEUMER Restoring and Upholding Foundations of Excellence

In much the same way that actors are typecast for a role, CCFM member Dennis Ahrenhoersterbaeumer appears to be a perfect match for the business in which he's been professionally involved for more than 40 years. Integrity. Strength. Honor. Respect. These qualities—that can add up to a solid foundation of personal excellence—also happen to be the qualities that the business with which Dennis is affiliated has worked to preserve and uphold for almost 100 years. As vice president of field marketing for The Western Construction Group, parent company of Western Waterproofing Company (founded in 1915 in St. Louis, Mo.), Dennis sells a service to customers whose needs are sometimes based in sentimentality, reverence or respect. As the nation's largest specialty contractor in concrete and masonry restoration and waterproofing, the company has provided its services for well-known buildings and structures throughout America: churches, government buildings-like state capitols—historic monuments and more. In other words, Dennis and The Western Construction Group care a lot about



Dennis
Ahrenhoersterbaeumer
Vice President
of Field Marketing
The Western
Construction Group

the buildings and structures—what he calls America's "landmarks and treasures"—that represent integrity, strength, honor and respect and hold great meaning for many people.

As a St. Louis native, Dennis grew up in a Catholic parish grade school and attended a Marianist boys' high school where he developed a love of family, faith and country. After high school, he served a 13-month tour of duty in Vietnam in an Army aviation maintenance unit and returned to St. Louis where he attended both Washington University and Saint Louis University. Dennis met and married a hometown girl, Maureen, to whom he has been married for more than 40 years and has three children and two grandchildren—with a third on the way!

## "...I WORK HARD TO DEVELOP RELATIONSHIPS-REAL FRIENDSHIPS-WITH MY CUSTOMERS."

Dennis spent a decade in sales and sales management positions and joined Western Construction Group in 1982, where he was commissioned to develop a marketing/business development department for the St. Louis-based, rapidly growing, family-owned masonry and concrete restoration/waterproofing contracting company. With a current customer base of state and federal government agencies, commercial real estate, health care, higher education and stadium managers, and religious property owners, Dennis has played a significant role in the success of growing the company to a national status, with a reputation for quality service from its 30 branch offices throughout the U.S.

As it turns out, Dennis and Western are a good—even great—match with personal and professional values closely aligned. "I sell a service. And, it's been my philosophy from day

#### Continued from previous page

one not just to sell a job. I feel it's important to develop repeat customers, and I work hard to develop relationships—real friendships—with my customers," he says.

Dennis credits his contentment and the longevity of his service with the company's ability to maintain its family-run environment, attitude and personality despite the expansion. With both his customers and his colleagues, Dennis says it's important to him that it has always felt like "family."

"Communication is the key. I am in the midst of great ownership, top management, branch staff personnel and field people who really like working for the company," he continues.

With a host of professional relationships that have matured through the years and merged into friendships, Dennis recalls meeting then-CCFM Executive Director Doug Cissel in Washington, DC, in 1998. "I got to know Doug—he was a great guy and a great friend—and that's how I learned about CCFM," Dennis recalls. Since joining CCFM and attending that year's conference in Palm Springs, Dennis has become a familiar face within the organization, attending each annual conference and frequently presenting important and pertinent continuing education tracks for attendees.

Quite frankly, the relationship's a natural: many CCFM members, managers of religious buildings, need to preserve the integrity of their stone and masonry; and, Dennis is a comfortable, reliable means to that service. "We share important information about the exteriors of their buildings and structures—why they fail and how to fix them," Dennis says. What's also a natural is the love, sentimentality and meaning that churches maintain and Western's commitment to excellence in preserving those structures. "It's satisfying to know that we've had a hand in restoring and upgrading the appearance of God's house in many locations over the years," he continues.

"Nearly 10 percent of our customer base is comprised of religious property owners and managers. Western has completed more than 700 church projects—of all denominations—throughout the past 15 years. [Through CCFM] many archdioceses and dioceses have become our customers. The friendships I've developed over these last 15 years...I've gotten to know a lot of good friends," Dennis says.

More than likely, those customers and friendships were developed based on important qualities like integrity, strength, honor and respect.

Article
provided by
Jane Palisch
JP
Marketing
Communications

Article
provided by
Janis Balentine
Chair,
Nominating
Committee,
CCFM

# Our Board of Directors Needs You

It's that time of year again and I'm looking for a few good regular members who would like to run for our board of directors. We will have three spots to fill at our annual conference in Seattle in May 2013. The term will be May 2013 to April 2016. I encourage any regular member interested in helping to sustain and develop our organization to run. There is a time and talent commitment to being a board member. We have monthly conference calls, we chair the various committees, and we attend two onsite board meetings per year. We also have to share the work and responsibility that comes from our committees or from being an officer. It is a rewarding experience to be part of the inner workings of our great conference.

If you are interested in throwing your hat in the ring or would like more information, please contact me at janisbalentine@diocs.org or 719-866-6466.



Janis Balentine
Chair, CCFM
Nominating Committee
Diocese of
Colorado Springs

WE WILL HAVE THREE SPOTS
TO FILL AT OUR ANNUAL CONFERENCE
IN SEATTLE IN MAY 2013. THE TERM WILL
BE MAY 2013 TO APRIL 2016.

## Plan to Attend the CCFM Annual Conference

Seattle, Washington May 5-8, 2013

# By-Law Changes to be presented in Seattle

Since April of 2012 the CCFM board of directors has been very busy working on some changes to the CCFM By-Laws. These By-Laws have not been updated since they were last adopted in 2009. The first By-Laws of CCFM were adopted at an annual conference in April of 1998 in Newport Rhode Island.

#### What are By-Laws?

They are the written rules for conduct of a corporation, association, partnership or any organization. Bylaws generally provide for meetings, elections of a board of directors and officers, filling vacancies, notices, types and duties of officers, committee structures, voting rights, and other routine matters. Bylaws are, in effect a contract among members, and must be formally adopted and/or amended. In the case of CCFM, a major component of the By-Laws is the definitions of the various classes of membership.



Paul Connery Secretary, CCFM Archdiocese of Hartford

Because certain components of an organization can change throughout its history, it is important to review and amend By-Laws at least every five years. Our current By-Laws can be found on our website (www.ccfm.net) under the About Us tab on the home page.

By-Laws are formatted as Articles and Sections within each Article. Our current By-Laws have nine articles. The board will propose to the CCFM membership at the Seattle meeting that the current By-laws be amended. Below is Article IX of our current By-laws titled "Amendments" which specifies the process for amending the CCFM By-Laws.

#### Section 1:

Amendments. Except for the Sections hereof regarding Membership, the method of electing Directors and their term of office, these Bylaws may be amended at any time by the affirmative two-thirds (2/3) majority vote of the Board. These Bylaws may also be amended, in whole or in part, by a majority vote of at least fifty-one percent (51%) of the Regular Member representatives present and voting at a CCFM Annual Conference.

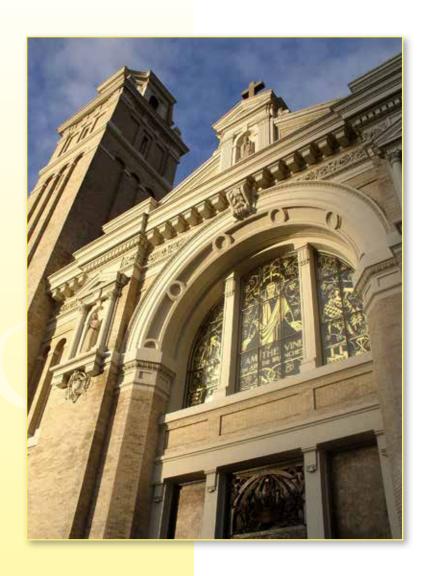
#### Section 2: Notice.

- If an amendment is proposed for adoption by the Regular Members at a CCFM Annual Conference, the reason for and the complete text of the proposed amendment shall be sent to the Regular Members at least (3) days prior to the CCFM Annual Conference at which such proposed amendment is to be voted upon.
- 2. If the Board amends these Bylaws, the reason for and the complete text of the amendment shall be mailed to the Regular Members promptly after the adoption of the amendment and, in addition, a copy thereof shall be given to each Regular Member representative at the next CCFM Annual Conference.

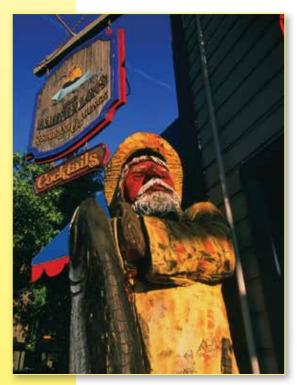
As is noted in this Article, you will be notified at least three days prior to the CCFM Annual Conference in Seattle about the proposed amendments to the By-Laws. At the meeting itself, these changes will be reviewed with the membership and a vote will be taken to amend the By-Laws. Once amended, the new By-Laws will be posted on our website.

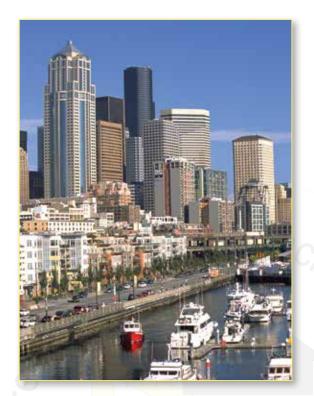
If anyone has any questions about the CCFM By-Laws or the upcoming process to amend them, please contact the Secretary of CCFM, board member Paul Connery, at pconnery@stseminary.org.

Article
provided by
Paul Connery
Secretary,
CCFM



Plan to Attend:
CCFM
Annual
Conference
Seattle, 2013
Washington
May 5-8





God is in the Deta

### In Memory

## Greg Vieth



February 16, 1939 to September 27, 2012

Manager of the Facilities and Construction Group at the Archdiocese of Chicago

Greg will be missed by all of his CCFM friends!

Rest in Peace

#### **ADDRESS UPDATE**

If you wish to update our mailing address information or if you wish to add other names to our list please complete the information below or visit www.ccfm.net

Name

Position Arch/Diocese

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lue Deletion lue Addition lue Correction

#### What would you like to see in CCFMToday?

Members are encouraged to submit items as well as articles for consideration in **CCFM***Today*. Notices of Employment Opportunities are published on the web site as they are received in the National Office, as well as in the upcoming edition of **CCFM***Today*.

God is in the Details

We would appreciate your comments & input on items for future issues. Please mail to: CCFM NATIONAL OFFICE • PO Box 618146 • Chicago, IL 60661

### Conference for Catholic Facility Management FIRST CLASS MAIL

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> p. 314.792.7002 www.ccfm.net





## **UPCOMING EVENTS**

National Association of Church Personnel Administrators (NACPA) Convocation

Spring, 2013

National Federation of Priests' Councils (NFPC)

Conference

April 22 - 25, 2013 Reno, Nevada

Conference for Catholic Facility Management (CCFM)

May 5-8, 2013 Seattle, Washington **Diocesan Information Systems Conference (DISC)** 

June 19 - 21, 2013 Dallas, Texas

**Diocesan Fiscal Management Conference (DFMC)** 

September 8 - 11, 2013 Boston Marriott Copley Boston, Massachusetts

Canon Law Society of America (CLSA) Convention

October 14 - 17, 2013 Sacramento, California